

Services

EmployeeConnectSM

Cost	Provided at no cost with LFG's Long Term Disability product
Eligibility	All employees and their dependents. Employee does not need to be enrolled in LTD to be eligible for counseling and telephonic support.
Child Coverage	Beginning at age 12, under age 12 with parental consent
Sessions (EAP)	*4 Face to Face sessions per person, per issue, per year
Problems Covered (counseling)	Marital/Family, Depression, Addiction, Stress/Anger, Life Transitions, or any other issue benefitting from short term counseling.
Hours of Coverage	24 hours a day, 7 days a week, 365 days a year
Marketing Material	Slim Jim, electronic poster
Legal Service	<ul style="list-style-type: none"> • Unlimited telephonic access to a ComPsych staff Attorney for information • Unlimited referrals to a network Attorney • One free 30 minute consultation in person or by phone with a network Attorney. • Discount of 25% off of published fees for additional services.
Financial Service	<ul style="list-style-type: none"> • Unlimited telephonic access to a ComPsych staff Financial Expert • Referrals to a Certified Financial Planner if needed
Work Life Services	Unlimited telephonic access to work-life services including (but not limited to) <ul style="list-style-type: none"> • Child/elder care • Resources for home improvement, • Car buying and moving • Wedding planning • Wellness options and weight management information
Online and Mobile Access	Broad range of information on the web including <ul style="list-style-type: none"> • Mental health • Wellness, smoking cessation, weight loss • Grief • Parenting issues • Tools, resource information, reading recommendations, "Ask the Expert" for anonymous e-mail communication • Podcasts, videos, slideshows and assessments • Website is available through mobile device
ID Theft	Included online, and through ComPsych legal staff. Provides information and resources on prevention, protection and recovery
Bilingual/Translation capabilities	Spanish, French, Italian, Polish, Arabic, and others. <ul style="list-style-type: none"> • Translation available in 150 languages • Multilingual website
Network	40,000 U.S. providers

Beginning January 1, 2014, your employees and their dependents can access online information by visiting www.Lincoln4Benefits.com and click on the Employee Connect link.

Access will require the following general log in information:

User Name: LFGsupport

Password: LFGsupport1

A new dedicated number for EAP services will be available as of January 1, 2014; this new toll free number is 1-888-628-4824

*In California, up to three sessions in six months, starting with initial contact by employee